# JAUME CLAVE I DOMENECH

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# EDUCATION

#### 2019 - 2020 Imperial College Business School, London

MSc Business Analytics

Achieved overall average of a **Distinction (76%)** 

Fundamentals of Database Technologies (88%), Machine Learning (85%), Maths and Statistics for Analytics (85%), Logistics & Supply Chain Analytics (80%), Optimisation and Decision Models (76%), Analytics in Business (76%), Advanced Machine Learning (76%), Visualisation (74%)

2014 - 2018 City, University of London, London BEng Engineering with Management and Entrepreneurship (with placement) Achieved overall average of a First-Class Honours (75%) Systems, Modelling and Control (92%), Engineering Management (90%), Numerical Computing and Statistics (90%), Digital Logic (82%), Technology Venture Development (79%), BEng Dissertation (75%), Computer Systems and Networks (73%), Engineering Mathematics (71%)

WORK EXPERIENCE

#### 2020-2021 Echobox Data Scientist

- Conducted an investigation to detect inefficiencies in the Echobox traffic data collection processes. Identified and documented 12 unique problems impacting over 100 data APIs. Created Python modules to automate and facilitate the problem detection workflow. Solved 94% of detected issues
- Analysed correlation between publishers social (Facebook/Twitter) article page views and newsletter article page views to determine the serviceable available market for a new Echobox product. Presented methodologies and project findings to Product, Tech and Data Science managers
- Created extensive project planning and documentation for investigations on Google Cloud services. Worked with IntelliJ and PyCharm software and Git for version control. Reviewed PR's and successfully merged projects on local branches into Echobox Master branch

#### 2020 Aucerna Data Scientist

#### London, England

London, England

- Interpreted +50 complex customer interaction, software usage and simulation datasets using statistical methods to understand relationship and feature interactions for client churn ML dataset. Integrated a data collection pipeline to facilitate the processing of the datasets in real-time
- Trained a probabilistic classifier used to predict client churn by leveraging customer, product usage, industry and business-to-client communication data. Final soft voting ensemble was made of three classifiers. Improved renewal rate by 1.6% over 3 months saving Aucerna +£70,000
- Advocated data collection improvements for tracking client software usage at hourly intervals. Integrated Python with Dynamics 365 CRM using the Product Insights SDK to allow native tasks in the CRM to be pushed, read and worked with in the Python environment

2020

- Built an automated data collection pipeline using REST APIs and web-scrapers to extract information of companies from various online sources (Beauhurst, Companies House, LinkedIn) reducing data mining time by 2 hours. Used to evaluate market position, traction and company invest-ability
- Automated manual tasks involving an advanced search which leveraged Selenium to input onboarding form field variables into a database containing investor information. Script triggered automatically upon successful onboarding and saved 52 hours of manual work in July
- Developed machine learning models with scikit-learn to predict start-up Seed and Series A investment rounds. NLP was utilised to assess industry and start-up sentiment. Model was used to advise founders on achievable raise amount based on size, revenue structure, sector and markets

## 2016 - 2019 KAU Media Group

**Capital Pilot** 

Data Scientist

### Digital Data & Insights Analyst

- Developed a MySQL database and administered it through AWS Key Management Service to store, control and analyse sensitive marketing campaign data. Accessed data to identify trends, patterns and ultimately business opportunities leading to optimised client conversation rates by 8-16%
- Created JavaScript and HTML codes to track user activity such as time spent on page, phone calls, ecommerce transactions, form submissions on websites in order to gain behaviour and purchasing funnel metrics to be able to efficiently remarket and retarget users
- Managed developers, web designers and an external team through initiation to closure of a project involving updating, migrating and redesigning an in-house administrative and reporting platform essential to day-to-day business activities. Reported back to key stakeholders and executives

# London, England

London, England

#### **ACHIEVEMENTS**

#### 2020 Distinction MSc Dissertation on Machine Learning Modelling

Examined the client renewal process for Aucerna and created a probabilistic classifier that output probabilities based on a client not renewing its contract. Enhanced the risk assessment process by introducing a data-driven churn score. Collaborations with Aucerna.

#### 2020 First Place at AI Hack 2020 Hackathon

Created machine learning models that predicted a monthly revenue investors could expect from an Airbnb property. Compared yields from other property rental types based on 40,000 listings in NYC to explore patterns in the rentals industry through economic, demographic, and geographic trends

#### 2018 KAU Media Group Annual Employee Award

Presented with the "Team Player" and the "Hardest Worker" award during the company's annual award night by management. The awards were voted by both colleagues and company executives

#### 2018 First-Class Honour BEng Dissertation on Petroleum Energy Economics

Examined economic viability of a 20-year lifespan petroleum extraction site in Alberta, Canada by investigating potential production of shale oil deposits. Oil production data analysed and forecasted using MATLAB and Simulink. 21,000 word research paper. Collaborations with 3ESI-Enersight

#### ADDITIONAL SKILLS

#### PROGRAMMING

*Machine Learning*: Python's Scitkit-Learn, Keras and Tensorflow. OCR, NLP, Supervised, Unsupervised, Neural Networks and Deep Learning, CNNs, RNNs

Data Visualisation: Python's Matplotlib, Seaborn, Ploty, Bokeh. Data Analysis Expressions (DAX) Microsoft Power BI and Tableau

*Database Management*: MySQL, pgAdmin, MongoDB, SQL syntax, conditional filters and joins *IDEs*: PyCharm, VS Code, Jupyter, IntelliJ (Java), Atom

Extra: Git version-control, GitHub, R's ggplot, Terminal, Agile, Scrum, HTML, CSS, Documentation

#### **COMMUNICATION SKILLS**

- Presentations to CEO, COO and Senior Vice President demonstrating case for ML development and integration of ML Ops into business for future success
- Supervised 15+ client relationships; interfaced with marketing teams and business owners leading to retention rates of 94% and 19% increase e in client upsell
- Initiated weekly technical training sessions focusing on data analytics, led discussions on digital marketing industry trends and authored presentations to management based on findings

#### CERTIFICATIONS

- Data Scientist with Python: 23 course. 88 hour DataCamp career track helped me reinforce my importing, cleaning, manipulating, and visualizing data—all integral skills needed in the data science
- Machine Learning Scientist with Python: 23 course, 93 hour DataCamp career track augmented my
  programming skill set to perform supervised, unsupervised, and deep learning as a ML scientist
- Machine Learning Fundamentals with Python: 5 course, 20 hour DataCamp track practised the ML fundamentals. Built predictive models, tuned their parameters, and determined model generalisation

#### LANGUAGES

English (Native), Spanish (Native), Catalan (Native)

#### CITIZENSHIP

Spain, Canada, UK (pre-settled status)

#### MEMBERSHIP

Imperial College Data Science Society Barcelona Global